From the beginning of mankind, people have been finding different ways to live more comfortably. Basically, the word ‘technology’ is used more in the modern era. However, people in ancient times were also attached to the concept. Every new idea or piece of knowledge that is applied in a practical way can be considered technology. That is why, from the invention of tools for starting a fire till today’s paper tissues which we use for wiping away sweat, all such innovations can be considered technology.

In recent times, the most familiar term connected with our life is Covid-19. No one can say that he or she does not know anything about it. When the virus was first discovered in late 2019 at Wuhan in China, our lives became so much under threat. Physical communication between countries, and even social communication, disappeared. In Bangladesh, most organizations remained closed or began to work from home. SIL Bangladesh was not exempt from this. This organization, which works for the betterment of ethnolinguistic communities, has faced so many challenges during this time of lockdown. However, one thing that has played a vital role in these crucial times was technology. The employees who worked from home, in order to get updates from each other, were totally dependent on social media or phone calls. To make essential decisions which normally need meeting in person, such as module designing and publication work involving more staff, morning devotions, even recruiting new employees, most of this work has had to be done from home by staying connected with online media or internet.
Moreover, after opening the office, there was some requirements from projects to recruit volunteers and train them for conducting a Learning Circle (LC) group in the field area. With the use of Skype (online media), volunteers were successfully selected. In addition, it can be said that, for the first time in SIL Bangladesh history, SIL Bangladesh field staff, along with head office staff, conducted the LC volunteer training while staying at a different location. These things were possible because of the use of internet technology and social media. This pandemic situation has made so many difficulties for SIL Bangladesh, especially in communication. However, the management team made the right decisions at right time to select the right technology and use it for better communication.

Every day is a brand-new day for SIL Bangladesh with so many new opportunities. Most of the time, opportunity does not come alone, there is a challenge attached to it. That is why, when we overcome the challenges, we get the taste of taking advantage of opportunities. However, we in SIL Bangladesh believe in transformation, and it is true that technology can play a vital role in this transformation as it has been doing in human history during every age.

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